DASHBOARD

Year 2024

COMMITMENT FROM THE TOP MANAGEMENT

- Reports made to the CA, CAC e DE **11**

AUTONOMY AND STRUCTURE

- Compliance employees **12**
- Compliance Ambassadors **44**
- Units with ambassadors **26**

POLICIES ANDA PROCEDURES

- % Updated and current regulatory compliance instruments **100%**
- % Completed Annual Compliance Statements **99%**

INTERNAL CONTROLS AND RISKS

- % Operations assessed for Compliance Risk **100%**
- % Compliance Risk with mitigation actions **100%**

THIRD PARTY AND BUSINESS PARTNER RISK ASSESSMENT

SUPPLIERS

- Evaluated **5636**
- Active and evaluated **100%**

- Suppliers taht completed the Hands on qualification – ESG and Integrity **144**

ONGOING COMPLIANCE MONITORING

- Number of standarts and processes evaluated **198**
- % Compliance (action plans implemented/action plans developed **100%**

COMMUNICATION AND TRAINING

- % Trained employees **96%**
- Released Communications **29**

ISO37001 E ISO37301

- % Implementation of critical internal audit action plans **100%**
- % Implementation of action plans for non-conformities resulting form certification audits **100%**

WHISTLEBLOWING CHANNEL AND DISCIPLINARY MEASURES

- Reported incident **2255**
- % Handled reports **100%**
- CEAMD meetings **15**

TYPES OF REPORTS

- Corruption, bribery and improper payment
- Discrimination and sexual and moral harassment
- Personal data breach involving customers
- Conflict of Interests
- Money laundering ou Insider Trading